

September 30, 2004

ADDITIONAL INSURED - GRANTOR OF FRANCHISE ENDORSEMENT APPROVED FOR BOP PROGRAM IN NEW JERSEY, DELAWARE, MARYLAND AND INDIANA

BACKGROUND MSO[®] announced in bulletin dated August 31, 2004 that it had filed a new

form entitled "Additional Insured - Grantor of Franchise" (BU 06 10) for use

with its Businessowners program.

MSO ACTION We have now received approval of the form in the states of New Jersey,

Delaware, Maryland and Indiana. We previously announced approval of the

form in Pennsylvania.

EFFECTIVE

DATE

Immediately

DISTRIBUTION Form BU 06 10 and accompanying rule have been added to the CD-ROM.

Affiliated companies can access this through our website

http://www.msonet.com.

QUESTIONS Contact Dennis Carrigan at (800) 935-6900 or e-mail:

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