



October 18, 2007

## **MARYLAND ISSUES BULLETIN IMPLEMENTING THE REQUIREMENTS TO RESPOND TO COMPLAINTS OF FAILING TO ACT IN GOOD FAITH**

### **BACKGROUND**

Sections 3-1707 of the Courts and Judicial Proceedings Article and Section 27-1001 of the Insurance Article were enacted into law and became effective on October 1, 2007. This new law deals with actions against insurers claiming failure to act in good faith. The Maryland Insurance Administration recently issued Bulletin 07-15 which informs insurers of the forms that must be used by insurers to comply with the filing of such complaints as well as the manner in which insurers are to notify the MIA of the person designated to receive the complaint filings.

### **COMPANY ACTION**

The information required by the MIA in Bulletin 07-15 should be provided as soon as possible.

### **BULLETIN AVAILABILITY**

Bulletin 07-15 may be accessed on the Maryland Insurance Administration's website at:  
<http://mdinsurance1.mdinsurance.state.md.us/sa/documents/BulletinP&C07-15-Adopting27-1001Forms09-27-07rev.pdf>

### **QUESTIONS**

Contact Jan Kozlowski at (800) 935-6900.